



Quality Policy

1. It is the declared aim of *Tex A.T.C. Services Ltd/Tex Special Projects Ltd/Tex Air Traffic Control Rooms Ltd* (henceforth called The Company) to ensure that all tasks involved with the “*Design, Sub-Contracted Manufacture, Project Management of the Installation of Air Traffic Control Rooms (excluding Building Service Systems), and Glazing System Solutions for Military & Civilian Applications*”, are performed to the highest standards. The company will develop mutually beneficial relationships with customers and suppliers. I am the person who has ultimate responsibility for the Quality Management System (QMS) and I have every confidence in the Company's ability to produce 'First Class' results every time. To this end I will endorse the objectives of the company in all respects.
2. *The Company* has a policy of continuous development, improvement, risk planning and management of its *design, sub-contracted manufacturing, project management of installation services* with the following objectives:
 - To enhance customer satisfaction.
 - To monitor and improve where appropriate the efficiency of the processes.
 - To develop the skills and abilities of its employees through appropriate education and training.
 - To ensure compliance with regulatory and approval bodies where appropriate to accreditations and approvals.
 - To ensure that all activities comply with relevant current legislation, EU directives and ISO 9001:2015
 - To ensure risk is assessed throughout the business in a manner which ensures compliance with the above and customer requirements.
 - To ensure suitable and adequate resources are agreed and maintained to make the QMS effective within the organisation.
 - Ensuring the involvement of all employees in embedding the QMS within the whole organisation.
 - *The Company* have identified their internal and external influences, which in turn determines the context of the businesses.
3. The organisation and structures laid down in the QMS are designed to meet these objectives. All team members, from me through the board and all other employees are expected to support them and to assist with their implementation.
4. The Company QMS and this Quality Policy will be reviewed at least annually to ensure the expectations of the company and its customers are being achieved. The data produced from the QMS and other sources will be used to analyse and measure the effectiveness of the QMS. The information shall be used to plan and coordinate continual improvement throughout the company.
5. The Company places great emphasis on the fact that each employee has a responsibility to play their part in ensuring that quality standards are maintained throughout. The company will ensure that each employee is competent in their work and has, where required, necessary training carried out.
6. The Company shall agree and publish its *Quality Objectives* on an annual basis. These objectives shall reflect the business needs and requirements and contribute towards continual improvement. They shall be published accordingly to all team members.
7. The Company will operate a formal QMS in accordance with the requirements of ISO 9001:2015.
8. This policy shall be published internally within the company on the notice board, and where required externally via whatever means is deemed appropriate.

Managing Director – 14/06/2019